CSA ideal scenario:

*Note: In general, the Final CSA is not required to be in person. **However**, individual clerkships/LICs may require it to be in person.

Early in the clerkship:

- **Student** sets up a Mid-CSA meeting (*Final-CSA) that is face-to-face with the preceptor who will have day to day contact with the student.
 - Consider ample time (roughly 15-30 minutes) and a place with limited distractions is chosen for discussion.
- **Student** provides meeting information to the preceptor prior to meeting: <u>CSA flier</u>, <u>CSA Paper</u> <u>Copy</u>, and the EPA/CSA Handbook for reference.
- **Clerkship/LIC** staff help facilitate meeting setup, providing information to the preceptor, and/or connecting them with personnel from the A&E team.
- Clerkship/LICs can request the preceptor to have access to clerkship EPA/CSA data by adding the appropriate information to the <u>EPA/CSA access list</u>.

Mid-clerkship feedback meeting:

Prior to the meeting(s):

• The **preceptor** reviews the student's CSA/EPA/RCE data and takes notes to prepare for the meeting.

The meeting:

- Student brings up corresponding form on the computer along with their CSA, EPA, and RCE dashboards.
- Preceptor discusses the student's performance and experiences.
 - For the Mid-clerkship meeting, a plan for improvement and completion of elements, such as EPAs and RCEs should be discussed.
- Mid-Clerkship meeting information <u>is not</u> a part of the student's <u>calculated grade</u>.
 - student's performance should be transparent to the student in order for growth to occur during the remainder of the clerkship.

Final-CSA:

The Final-CSA can be conducted like the Mid-CSA, however a meeting *does not* have to take place.

If a meeting does not take place:

- The <u>CSA Fillable PDF</u> is sent by the **student** or the **clerkship/LIC**.
- The Final-CSA is completed on the PDF by the **preceptor**.
- Preceptor returns PDF to the **student** to enter it in the electronic form.

Note about MSPE comments

MSPE comments are collected from Mid and Final CSA, and Freq-CSA if the clerkship chooses to use it. It is not necessary to to repeat any of the comments from previously submitted forms. For example, comments written on the Mid-CSA does not need to be copied and pasted into the Final CSA. MSPE comments added to a CSA should be original/authentic to that CSA form. If an assessor has nothing new to add the can notate to see previous comments from previous CSA.

Concerns and workarounds:

Issue #1: The preceptor has little to no contact with the student before the meeting(s).

Solution: Use the Freq-CSA form.

- The data collected is found on the CSA dashboard and helps inform the Mid-CSA and Final-CSAs.
- The Freq-CSA form doesn't have to be completely filled out, just the components that are pertinent to the encounter the student had with the preceptor.

<u>Issue #2</u>: The meeting(s) are unable to take place in person.

Solution: The meeting(s) could be done via phone or zoom.

If the Final-CSA is being conducted in a meeting with the student

<u>Issue #2A</u>: The meeting isn't able to be done exactly at the end of the clerkship. (e.g., the preceptor became sick, an issue came up, etc.)

Solution: Complete within the 6 week window after the clerkship ends to get grades submitted on time.

- The PDF is sent by the student or the clerkship/LIC.
- The Final-CSA is completed on the PDF by the **preceptor**
- Returned to the **student** to enter it in the electronic form.

Issue #2B: If the Mid-Clerkship Feedback meeting cannot be done with the preceptor,

Solution: Clerkship Director can serve as a proxy and meet with the student to review the data provided by the preceptor.

<u>Issue #4</u>: If the Freq-CSA is used, the MSPE comments get watered down. (a.k.a, summary of the summary, of the summary.)

Solution: MSPE comments from subsequent CSA forms don't need to be reiterated.

- Add only new comments on the Mid-CSA and Final-CSA.
- If there is nothing new to add, enter "see comments from previous submitted CSA forms."
 - Remember all MSPE comments from the CSA forms can be simply copied and pasted into the MSPE form in MedHub.

<u>Issue #5</u>: LIC is concerned with having to complete a CSA for every required equivalent clerkship they host.

Solution: This isn't a solution but a reminder that each clerkship needs to have a mid-clerkship feedback meeting, and receive individual grades.

RPAP/MetroPAP Example Process.